

# Seneca County Community Services Board

Pat Plyter, Chair

## Community Services Board Meeting Minutes

November 15, 2022

(Conducted In Person)

**Members Present** – Pat Plyter, Dr. Joseph Lorenzetti, Stanley Hatch, Jennifer Palmer, Tammy Anhorn, Mike Alessio, Maria Gigliotti, Beth Partee

**Guests** - Margaret Morse, Tammy Orlopp, Brenda Black, Bethany Felicita

**Excused** –Jeanette Rock, Mike Enslow, Susan Ottenweller, John Cleere, Kathy Sinkiewicz,

**Welcome** – 6:30pm Meeting was called to order. Quorum present.

**Secretary minutes from October** - Motion to accept initiated by Maria Gigliotti and seconded by Stanley Hatch. No discussion. All in favor. None opposed. Motion carries.

**Public Announcement** – None

**Consumer Report** – None

**Margaret Morse on Behalf of Susan Ottenweller - Committee Report (Susan Ottenweller)** – ASA Subcommittee meeting was held prior to the CSB meeting via zoom on November 15, 2022 @ 5:00pm. Several agencies submitted reports for the last quarter.

Good attendance from the agencies. There is new staff at Glove House and Aspire Hope.

Lakeview Health Care is no longer providing Care Management. Lots of transition and Lakeview could not sustain staff.

Bob Ritter, Sally Manning and Tammy Anhorn attended the Systems of Care training. They are trained in the Community Café program. There was a Community Cafe that took place a couple of weeks back, one person showed for the event. They still went through the motions like there was a full house to see how it would work out and work out any glitches for the next Community Café. Premise is to get feedback from families and needs that the county can help with. What are the pressing needs? A lot of great discussions –everyone left with a plan to get others to come to the next Community Café meeting next month.

Tammy Anhorn met with the administration of the building she works in and a lot of people do not know what services are available for children. A suggestion was made that on the days of early release to have a service/agency come in and share what they offer for children.

Care Management – There are 7 agencies that offer the same services. Health Homes provide care management of services for children or adults. There are a variety of disorders to qualify for services. Circle of providers work together to provide a treatment plan for individuals and refers to home based services, in home therapy services and community based services.

Children services have array of services designated by state to keep children and adults in their homes and out of hospitals. Case manager is not of the same as care management. LGU funds case

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management through state aid dollars in the clinic and community. Care managers work for agencies like Glove House, Aspire Hope, Lake View.

Bob Ritter is Coordinator of Children Services. Bob gets referrals from law enforcement, schools, DHS, Community etc....,

The Crisis Team is another part of the puzzle connecting people to services and helping people with barriers that they will face and what to say, how to say it, to get help. They will also follow up with families.

RHIO serves the Rochester area.

**Program Director of Clinical Services** - Brenda Black – Quarterly report – Productivity in services for the September/October were over 4,000. 60% were in person, 1404 were children services. There are currently 1281 patients admitted into the integrated clinic.

In 2021 there were 33,000 services delivered by the Mental Health Department outpatient clinic.

The clinic offers a DBT group, Dual Focus Group, and a Women's Trauma group.

Second Annual Trunk or Treat was a huge success at the clinic.

Management is focused on Mental Wellness for Mental Health Dept. Staff. Initiatives are paid for out of OASAS and OMH Workforce Grants. The clinic does monthly pot luck lunch for staff. There is a massage chair for staff. Starting November Janice Creamer will start Cognitive Therapy training for staff.

Staff positions open – Sr. Psychiatric Social Worker

Mental Health Clinical Therapist for the South Seneca School and Ovid clinic

2 Support staff

**Tammy Orlopp** – The Addictions/Prevention/Gambling are fully staffed. There is one staff member out on medical leave.

**Crisis Response** – Bethany Felicita – October ends the year one of the grant. The Crisis Team was way past target goal of 350. 515 were served. Of those served in year one, 435 are still engaged in services going into year 2.

Year 2 anticipates meeting target goal of 1000 served. Grant year 1 – services were double in quarter 4 than quarter 2.

A second clinician starts November 21. This person will train on days and will move to evening hours. A peer will be joining soon. Services will be on sight from 8am until 11 pm.

Goal for January 2023 – to start on call service rotation overnight and weekends to achieve 24/7 crisis response coverage for Seneca County.

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The hope is the next couple of months that we will increase services. Bethany will re-run the fiscal report to show everyone that was served for sustainability when the grant runs out.

We anticipate that when the clinic starts to market the Crisis Response open to 11pm and on call services, along with the 988 call line, the volume will pick up.

81% of the 4<sup>th</sup> quarter was diverted from the hospital ER with follow up and support for engagement with the clinic.

Between 5:30pm and 8pm is the busy time for Crisis team, it is after school and after work.

**Administrative Remarks- Margaret Morse DCS** – The Admin reports were distributed.

Updates on staffing - Crisis Response Programs openings:

1 Clinician

3 peers

Margaret Morse is participating in the County's Domestic Terrorism Plan Committee. This will be led by the Emergency Management and Sheriff's office. Each county is required to develop a plan for identification of threats of domestic terrorism under the Governor's executive order 18.

CIT training – The SAHMSA grant will help pay for officers overtime for coverage during the CIT training 40 hour.

Seneca County is the first county to offer CIT training to correction officers.

**OLD BUSINESS – None**

**NEW BUSINESS** – Pat Plyter will be stepping down as Chairperson for CSB. All chair positions for the Subcommittees will need to be voted on for a new term beginning January 1, 2023.

**Tammy Anhorn** – There are no substitute teachers at school. There are vacant positions. People are struggling.

Staff is responding more and more to mental health issues in the schools.

Motion to adjourn the meeting was made by Stanley Hatch and seconded by Jennifer Palmer.

**Next meeting:** Tuesday December 20, 2022 @ 6:30pm. ASA Subcommittee meeting will be held prior at 5:00pm VIA Zoom. CSB meeting will be held at 6:30pm in the DHS training room.

Meeting minutes respectfully submitted by Lisa Reynolds, Board Secretary with reviews/revisions made by Margaret Morse, DCS and Pat Plyter CSB Chair