

Seneca County Community Services Board

Pat Plyter, Chair

Community Services Board Meeting Minutes

January 18, 2021

Bethany is the n(Conducted Via Videoconference)

Members Present – Peter Same, Pat Plyter(Chair), Beth Pardee, Stanley Hatch, Susan Ottenweller(Vice Chair) Tammy Anhorn, Joseph Lorenzetti, Jeanette Rock

Guests - Margaret Morse, Brenda Black, Mike Alessio, Bethany Felicita, Marie Gigliotti

Excused – Tammy Orlopp, Kathy Sinkiewicz, Jennifer Palmer, John Cleere

Absent- Veronica Mittak

Welcome – 630p Meeting was called to order. Quorum present. Introductions were made.

Secretary minutes from December - Motion to accept initiated by and seconded by Susan Ottenweller and seconded by Peter Same. No discussion. All in favor. None opposed. Motion carries.

Guest Introductions- Maria Gigliotti- Maria is interested in becoming a CSB member; She presently lives in Seneca Falls. She has her own business and has been an LMSW for 11 years. She works primarily with teens. She does Trauma Recovery work...working with kids in Residential Treatment; she also has worked with Wayne Nursing Home doing supportive care for residents as well as Staff Development and Performance Improvement Plans. She works with Seneca County on Pandemic and Trauma Informed Care. **Bethany Felicita-** Bethany is the new Seneca County Director for Crisis Response. She has worked many years at CSHC as director of CPEP; she has ran 2 RGH inpatient psychiatric units; she has worked at USMC directing a crisis program; as well as a Director at FLACRA . Current progress as Director from 01/10/2022 – she has done a total of 18 NOMS (**National Outcome Measure Surveys**)- Demographics- 21 Females & 6 Males; Completed a total of 13 Adults and 5 Youths; **Crisis Grant-** Bethany reported that there were 200 grants given out Nationwide of which 20 Grants were given to NYS (One to us). **Hiring** has been difficult for a variety of reasons ; 2 peers responded to posted positions but only wanted per diem. **Critical Access-** Law Enforcement has brought 3 people in crisis to the clinic. The Ipad is being used as well as face/face, phone calls, and walk ins. Services were accessed via 211 and 911.

Public Announcement – None

Consumer Report –Jeanette Rock reported that they are wearing N95 masks at DIC. They also have a supply of Home Covid Tests. FLACRA has had an advisory committee meeting there.

Committee Report (Stanley Hatch) – OPWDD Subcommittee meeting was held prior to the CSB meeting via zoom on January 18, 2021 @ 5:30pm. Several agencies submitted reports for the last quarter.

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The majority of the OPWDD meeting was discussing the Covid impact on agencies/staff and consumers. There are new OSHA mandates and CMS mandates. This is not affecting the Mozaic or Person Centered Services. They are preparing to be part of that mandate if it happens to affect them directly. There were individuals who left their facilities as they thought they were going to have to be vaccinated.

OPWDD Commissioner Caster was out as of three months ago, there was an interim commissioner in place and has since been replaced by Governor Hochel who appointed a new commissioner Carrie Nefield.

Mozaic – Denise Vreeland – Mozaic still has some dayhabs services that are still not in place and are not re-opened yet due to Covid and staff shortages and making sure the 24 housing has staff first before continuing with services that have not re-opened.

Also report that Mozaic has more Covid cases in the past month than they have had since Covid began in March of 2020.

The state is in preparation of giving out the funds that are going to be available. Some of these funds will be designated to direct service providers in the groups, with bonuses and retention bonuses, longevity bonuses. There possibly will be a bonus tied to the vaccine, if you got the vaccine, there is thought that this may be paid out first. These are slated to start being paid out in early 2022. Currently they are in the process to find out from the different organizations for the number of service providers there are and what kind of dollars will be paid out to each areas.

Program Director of Clinical Services - Brenda Black – December there were 2345 services, 557 were children. The clinic is contracting with Lakeview Mental Health to have a high risk case manager and she started in January 4, 2022. She will be doing case management with our high risk clients. The clinic still has an open position in South Seneca Elementary school and the Ovid clinic. The clinic has the N95 masks and instant tests for clients.

Director of ASA – Margaret Morse on behalf of Tammy Orlopp – The addictions clinic provided 684 services in December. The clinic census was 227, 4 admissions. The new prevention workers are up and running and doing very well.

Administrative Remarks-Margaret Morse DCS – The clinic has increased it's productivity over 2020, the clinic was 14% more productive in 2020 than we were in 2019. The integrated services which includes Addictions and Mental Health, we provided over 33,000 units of service in 2021. That means 33,000 plus services, counseling, crisis, including group therapy and all of the medication services. This does not include prevention, only clinic services.

There is still a typist opening and a senior psychiatric social worker opening in the clinic. We are still looking to hire 4 peers and 4 clinicians to staff the Crisis Response teams. Bethany Felicita is the new hire as Program Director of the Crisis Response Team and telehealth. The clinic has hired Missy Nicolini as our new office coordinator that is a newer position that we created prior to Covid, was put

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on hold as the clinic was not seeing people in person and the clinic did not need to hire during that time. Due to the office becoming quite busy again the clinic chose to fill this position.

The clinic continues with our Del Lago partnership and that is going well.

There is lots of staff out due to Covid with a few hospitalizations. The clinic has been very hard hit.

The FLACRA satellite for Recovery Support Services out of the Drop In Center is full force and they are running various 12 step programs and groups. There is a peer down there full time to support them in recovery.

The grand total of our grant funding moving forward into 2022 is \$3,139,545. The clinic is very excited for 2022 with good things coming.

Drop In Center – There are two candidates that have applied for the manager position. Interviewing will be conducted. The DIC used to have a manager that was provided to us by the State and New York through the Elmira Psychiatric Center program, that was in place for 20 years or so. That MOU was ended due to staffing crises at the state at Elmira Psychiatric Center. They needed to move that position into their Assertive Community Treatment (ACT) Team. Margaret was able to acquire additional state aid of \$73,000 to support expansion of our contract with Lakeview Health Services to provide a full time manager for the DIC. They are in the process of interviewing now in hopes that early this year we will have a manager in place.

OLD BUSINESS – Any additional Covid tests that are coming through are going to the schools.

There was an incident through the Incident Review Committee that a patient died from Covid, but not sure with the medical record to document whether or not a patient had the vaccine. Question being put out there is there any place in the record where the Covid vaccine could be documented and if so, should we be doing it? The clinics medical record does not have a specific place for staff to document this other than in a progress note. OMH and OASAS have provided the clinic with a lot of educational material to provide to the clients on where they can get vaccines, information about vaccines, we do so in a nonjudgmental way. People need to make their own decisions on whether or not to get the vaccine. We offer the information and educate clients, the clinicians do ask and continue to ask if they have been vaccinated, unless they express to us that they are not interested in us asking them. If it becomes a clinical issue due to being afraid or have clinical symptomology or anxiety that is preventing them getting a medical procedure or getting the vaccine, the clinicians can help them through that and help them with their symptoms. This would be documented in a progress note.

Pat Plyter - There has been a lot of Covid positive with the residents at Lakeview, is there anything Lakeview is doing about all of that, communicating with the residents, other than they do not allow anyone else to come in? Lakeview would follow the same guidelines through OMH, and would be more strict because they are a residential program. Lakeview's residential staff has to be vaccinated.

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OASAS Grant – The clinic was awarded an OASAS grant and an OMH Grant specific to workforce. That includes certain workforce incentives, all of the proposals were approved and we are waiting for that funding to come through. It is believed that this funding through our state aid would be coming through in March.

We were successful and were awarded a grant for Prevention, another workforce grant for prevention services. Tammy worked on getting this grant together.

For those people who are new to this meeting, the Seneca County Community Counseling Center is an Integrated Outpatient Clinic and has 9 Satellite offices, one main office in Ovid and Waterloo. There is a sex offender treatment program that is at the county office building, and there are satellite clinics at every school in Seneca County except for Frank Knight. We also have substance Abuse Prevention, evidenced based programming and counselors in all of the schools.

Tammy Anhorn – Waterloo schools have gone remote this week, due to lack of substitute teachers with hope that we are back to in person next week, but the numbers are not looking good. The online is better as everyone is more experienced with it and teachers do not have to do hybrid, it is one or the other. This has been manageable.

The new positions that have been posted during the last meeting, some have been filled and some have not.

NEW BUSINESS – Brenda Black will be attending a meeting for Suicide Prevention Coalition on January 19, 2022.

Is there a hiring problem with the differential between the surrounding counties? This is a big problem. Margaret had given BOS Beth Pardee a tour of the mental health facility and discussed the relevance to the department and the impact of mental health services in our community. It is very difficult to retain staff.

Motion to adjourn the meeting was made by Stanley Hatch and seconded by Joseph Lorenzetti.

Next meeting: Tuesday February 15, 2022 @ 6:30pm. MH Subcommittee meeting will be held prior at 5:30pm VIA Zoom

Meeting minutes respectfully submitted by Lisa Reynolds, Board Secretary with reviews/revisions made by Margaret DCS and Pat Plyter CSB Chair