



Seneca County Office for the Aging

2465 BONADENT DRIVE, SUITE 4
WATERLOO, NEW YORK 13165

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Effective, Wednesday, March 18, 2020, the Seneca County Office for the Aging Congregate Nutrition Site at Verona Village, Ovid, NY will be closed for lunch and activities until further notice. Effective Thursday, March 19, 2020 the Waterloo Nutrition site located in the Health and Senior Services Building in Waterloo, NY will be closed for lunches and activities until further notice. The offices will remain open should you have a question or concern, please call (315) 539-1765 or (315) 607-869-9420. The Senior Center, Inc. will be available for transportation requests on a limited basis. Please call 315-539-1780 for more information.

Frequently Asked Questions (FAQ) for Seneca County Office for the Aging (OFA) HOME DELIVERED MEAL (HDM) Service During Novel Corona Virus COVID-19 State of Emergency in Seneca County

I attended the OFA Nutrition Site (Waterloo or Ovid) within the last 12 month (year), but the Nutrition Site in CLOSED until further notice. May I apply to receive home delivered meals until the nutrition site reopens to the public?

Yes, please call and leave a message at :
607-869-9420 (Ovid; Deb DiLallo),
315-539-1621 (Waterloo, Jamie Damoth)
or 315-539-1765 (OFA Main Office)

I am possibly interested in the home delivered meal (HDM) program or have a family member who is age 60 + who may need HDM, what should I do?

Please call for a pre-screening phone consultation at:
607-869-9420 (Ovid; Deb DiLallo),
315-539-1621 (Waterloo, Jamie Damoth)
or 315-539-1765 (OFA Main Office)

In order to qualify for home delivered meals (HDM) do I have to:

- Be a senior with health issues but never drive a car?**
- Be low income and/or show proof of income?**
- Be home at time of delivery?**
- Be billed for the HDM service?**

The best way for us to help you at OFA is for you to contact us so we may assess your needs on an individual basis. No two clients are the same so please call for a pre-screening phone consultation at:

607-869-9420 (Ovid; Deb DiLallo),

315-539-1621 (Waterloo, Jamie Damoth) or 315-539-1765 (OFA Main Office)

Satellite Office:

2276 County Rd. 139

Ovid NY 14521

(607) 869-2275

Nutrition Program:

Regional Training Bldg., Bldg #1, Rm #110

Willard NY 14588

(607) 869-9420

Weatherization Program:

1310 Waterloo-Geneva Rd.

Waterloo, NY 13165

(315) 220-3045

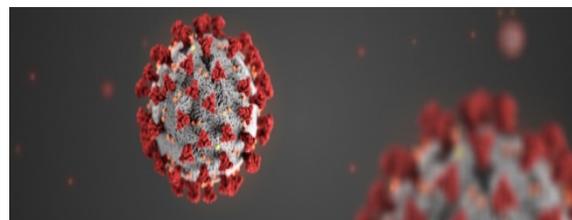


Seneca County
Health Department



Public Health
Prevent. Promote. Protect.
Seneca County, NY

What You Need to Know About COVID –19 (Novel Coronavirus)



About Coronavirus

Coronavirus, a respiratory virus, is currently in the news. Coronaviruses are a large family of viruses, some causing mild to moderate respiratory tract illness, like the common cold.

The Centers for Disease Control and Prevention (CDC) is currently tracking a new strain, the “2019 Novel Coronavirus” (2019-nCoV) that started in China. The first confirmed case in the United States was reported on January 21, 2020. The CDC is still investigating to learn more information.

Signs and Symptoms of Coronavirus

Symptoms of coronavirus can vary. Some patients have reported mild to severe symptoms of fever, cough, and shortness of breath. The CDC believes that symptoms of the 2019-nCoV may appear in as few as 2 days or as long as 14 days after exposure.

Preparing for COVID-19

The Seneca County Health Department, NYSDOH and the CDC recommend individuals and families follow everyday preventive measures (similar to influenza preparedness) to prepare for COVID -19.

- Voluntary Home Isolation: Stay home when you are sick with respiratory disease symptoms. At the present time, these symptoms are more likely due to influenza or other respiratory viruses than to COVID-19-related virus.
- Respiratory Etiquette: Cover coughs and sneezes with a tissue, then throw it in the trash can.
- Hand Hygiene: Wash hands often with soap and water for at least 20 seconds; especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with 60%-95% alcohol.
- Routinely clean frequently touched surfaces and objects

Preparing the Community

If positive cases or an outbreak of COVID-19 occur in your community, the following measures by individuals and families should be taken to help reduce disease transmission within the community.

Personal Protective Measures

During an outbreak in your community, the CDC recommends the everyday preventive measures listed above are taken especially *staying home when sick*—as well as these additional measures:

- Keeping away from others who are sick.
- Limiting face-to-face contact with others as much as possible
- Consulting with your healthcare provider if you or your household members are at high risk for COVID-19 complications
- Wearing a facemask if advised to do so by your healthcare provider or by a public health official
- Staying home when a household member is sick with respiratory disease symptoms, if instructed to do so by public health officials or a health care provider (Voluntary Home Quarantine)

Community Measures

If COVID-19 disease is occurring in your community, state and local public health authorities may decide to implement:

- Temporary closures or dismissals of childcare facilities and schools
- Other social distancing measures that increase the physical space between people, including:
 - Workplace social distancing measures, such as replacing in-person meetings with teleworking

- Modifying, postponing, or cancelling mass gatherings.

Decisions to implement community measures such as those listed above will be made by local and state public health officials, in consultation with federal officials as appropriate, and will be based on the scope of the outbreak and the severity of illness in our communities.

For updates on COVID-19 visit the following web links or call:

New York State Department of Health's COVID-19 hotline at

1-888-364-3065

Seneca County Health Department at

(315) 539-1920

Or contact your medical provider office

<https://www.cdc.gov/coronavirus/2019-ncov/>

<https://health.ny.gov/diseases/communicable/coronavirus>

<https://www.ready.gov/>



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