

## Commonly asked Questions-

Q) How does this plan work?

A) When you visit the pharmacy, present this discount card to the pharmacy when you take in a new prescription or go for a refill

Q) Where can I go to get my prescription filled?

A) All pharmacies in Seneca County participate. ProAct also participates with over 55,000 pharmacies nationwide. If you should find yourself outside of Seneca County and need to know if a pharmacy is in our network, you may contact ProAct toll free at 1-877-776-2285 or visit us on the web at [www.proactrx.com](http://www.proactrx.com).

Q) What is covered?

A) All prescription medications are covered at a discounted rate.

Q) Can I get my prescriptions through the mail?

A) Yes, with this discount card you will be allowed a 90 supply at Health Direct Pharmacy Services, a division of Kinney Drugs. Please call 1-866287-9885 with mail order questions.

Q) Who do I contact with questions?

A) Your local pharmacy can help you with questions regarding the cost of a medication. If you have any questions about if a pharmacy will accept the discount card or if you need additional information, contact ProAct, Inc. at 1-877-776-2285.